

Forgot Password Guidance

Follow below steps to recover your password

1. Go to Homepage of Heavy Water Board and click on **“Forgot Password”** link as shown below.

The screenshot shows the homepage of the Heavy Water Board. At the top, there is a navigation bar with 'Home', font size controls (A++, A+, A, A-, A), and a language selector for Hindi. Below this is the Mahaonline logo and the Government of India emblem. The main header identifies the Department of Atomic Energy and the Heavy Water Board, along with an ISO 9001:2008 certification logo. On the left side, there is a 'New User Registration' section with a pen nib icon, a 'Login' section with fields for 'User Name' and 'Password', and a 'Forgot Password?' link highlighted with a red border. The right side features a yellow box with 'Mahaonline Help Line' (022-61316400, support@mahaonline.gov.in, suvidha.mahaonline.gov.in) and 'Guidelines for Candidate' (Instruction Set for Online Application Process, Pop Up Blocker Guidance, and Forgot Password). Below this is the support timing and helpline information. At the bottom right, there is a 'Direct Recruitment' table.

Advertisement No.	Name Of Post	Apply Start Date	Date Of Closing	Status
HWB/02 /2014/01	CATEGORY – I TRAINEE (Chemical)	04-12-2014	31-01-2015	See Advertisement (File Size:388.08KB)
HWB/02 /2014/02	CATEGORY – I TRAINEE (Mechanical)	04-12-2014	31-01-2015	pdf not available
HWB/02 /2014/03	CATEGORY – I TRAINEE (Electrical)	04-12-2014	31-01-2015	pdf not available

2. Enter Following details as shown below

- User name
- Date of Birth
- Email Id Or Mobile No.

Now click on **“Submit”** button to reset the password or click on **“Reset”** button to reset the fields.



The screenshot displays the Heavy Water Board website interface. At the top, there is a blue header with the Government of India logo, the Department of Atomic Energy logo, and the Heavy Water Board logo. Below the header, there is a 'Back' button. The main content area is titled 'Forgot Password' and contains a form with the following fields:

Username: *	<input type="text" value="testabc"/>	Date of Birth *	<input type="text" value="17/06/1990"/>	
Email Id: *	<input type="text"/>	or	Mobile No: *	<input type="text" value="9555687965"/>

At the bottom of the form, there are two buttons: 'Submit' (highlighted with a red box) and 'Reset'.

3. After submitting, below message will be displayed and you will receive OTP on your **registered E-mail** or a message on your **registered mobile** number as per details provided.

4. Click on **“OK”** button to proceed further.

5. Now you will be redirected to **Heavy Water Board** Homepage.

The screenshot displays the Heavy Water Board (HWB) website interface. At the top, there is a navigation bar with the 'MahaOnline limited' logo (A Joint Venture between Govt. of Maharashtra & TCS) on the left, accessibility controls (A++, A+, A, A-, A, A) and the language 'हिन्दी' on the right, and 'Skip to Main Content | Skip to Navigation' buttons. A central modal window displays the message: 'The page at testhwb.mahaonlinegov.in says: Password Reset Successfully. You will receive your new password shortly on given contact detail.' with an 'OK' button highlighted in a red box. Below the modal, the 'Forgot Password' section is visible, featuring a 'Back' button and a form with the following fields: Username: * (testabc), Date of Birth: * (17/06/1990), Email Id: *, and Mobile No: * (9555687965). 'Submit' and 'Reset' buttons are located at the bottom of the form.

6. Enter **OTP** received on your mail or mobile as shown below.

7. Click on **“Login”** button to proceed further.

The screenshot shows the MahaOnline portal interface. At the top, there is a navigation bar with 'Home' and accessibility options (A++, A+, A, A-, A, A) and a language selector for Hindi. Below this is the MahaOnline logo and the Government of India emblem. The main header identifies the Department of Atomic Energy and the Heavy Water Board, along with an ISO 9001:2008 certification logo.

The main content area is divided into several sections:

- Left Sidebar:** Contains 'New User Registration' and a 'Login' section. The login form has a 'User Name' field with 'testabc' and a 'Password' field with masked characters. A red box highlights these fields. Below the form are 'Login' and 'Forgot Password?' buttons.
- Mahaonline Help Line:** Lists contact information: 022-61316400, support@mahaonline.gov.in, and suvidha.mahaonline.gov.in.
- Guidelines for Candidate:** Lists links for 'Instruction Set for Online Application Process (File Size : 2.06 MB)', 'Pop Up Blocker Guidance (File Size : 0 Bytes)', and 'Forgot Password (File Size : 0 Bytes)'.
- MahaOnline Support timing:** Monday to Friday 9:00 AM to 8:00 PM, Saturday & Sunday : 9:30 AM to 6:30 PM.
- Heavy Water Board Helpline:** (022) 2548 6409 / 11.
- Email ID:** apor@mum.hwb.gov.in OR rect@mum.hwb.gov.in.
- Direct Recruitment Table:** A table with 5 columns: Advertisement No., Name Of Post, Apply Start Date, Date Of Closing, and Status.


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HWB/02 /2014/02	CATEGORY – I TRAINEE (Mechanical)	04-12-2014	31-01-2015	pdf not available
HWB/02 /2014/03	CATEGORY – I TRAINEE (Electrical)	04-12-2014	31-01-2015	pdf not available
HWB/02 /2014/04	CATEGORY – I TRAINEE (Instrumentation)	04-12-2014	31-01-2015	pdf not available

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8. Now you will ask to change the password. Enter following details as shown below

- One Time Password (Received on your contact details)
- New Password
- Confirm Password

9. Click on **“Change Password”** button to change the password. Note your user name and password for further reference.



The screenshot shows the 'Change Password' form on the Heavy Water Board website. The form is titled 'Change Password' and includes the following fields and elements:

- One Time Password:** A text input field containing seven asterisks (*****).
- New Password:** A text input field containing seven asterisks (*****).
- Confirm Password:** A text input field containing seven asterisks (*****).
- Verification Image:** A small image showing a grid of characters with the alphanumeric string 'A23E6E4' highlighted in the center. A refresh icon is located to the right of the image.
- Enter the text as in the image:** A text input field containing the alphanumeric string 'A23E6E4'.
- Change Password Button:** A blue button with the text 'Change Password' is located at the bottom center of the form, enclosed in a red rectangular box.

The page header includes the 'MahaOnline' logo, the Government of India emblem, and the Heavy Water Board logo. Navigation links for 'Skip to Main Content' and 'Skip to Navigation' are also present.

Thank You